# Research on methods for identifying and recognizing same person in messenger chat rooms

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Abstract—This paper describes a technology that extracts the necessary information and infers these information so that words referring to the same person, such as a person's name, position, nickname, and title described in a messenger chat room, can be identified as a single person among the data extracted through mobile phone forensics from a suspect's digital device during a criminal investigation.

Keywords—Same person, Identification, Digital Forensic, Knowledge graph (key words)

## I. INTRODUCTION

As the Internet and digital devices have become popular. most people's information activities are conducted through smartphones, so the analysis of data extracted through mobile phone forensics in criminal investigations has become a very important factor in identifying the circumstances of a crime and proving the charges. Analysis of the contents of messenger chat rooms, emails, text messages, etc. obtained through mobile phone forensics extraction is very important in determining whether there is a criminal suspicion, motive for the crime, circumstances of prior conspiracy, joint crime and relationship, specific means of crime, etc., and investigators spend a lot of time and effort analyzing this. In the case of chat room analysis, which takes up the most time in analyzing digital evidence, if a single chat room is maintained for a long time, there are too many conversations, making it difficult for a person to read the conversation content one by one to detect criminal suspicion [1]. To improve this, in the conventional technology, search results are retrieved by entering a search term at the keyword level, or the time of suspected crime is directly specified to look at only the relevant conversation. In addition, in order to examine the relationship between major criminal suspects, the level is to directly select people as a node and directly specify their relationship to designate a relationship line. The most regrettable aspect of existing technology is that in the process of finding out the relationship between the main suspects, if the analyst fails to recognize not only the participants in the chat room (participants in one-on-one chat rooms, group chat rooms), but also the people mentioned in the conversation, their titles, etc., even though they are the same person, there are many cases where they are recognized as different people, or they are not recognized as people at all and are missed in the analysis. Therefore, improvement is needed in this area.

# II. USE IDENTIFICATION OF THE SAME PERSON

### A. Identification process

This is the overall process of analyzing data that is extracted from data obtained by digital forensics of a suspect's digital device (mobile phone) during a criminal investigation, and data that contains conversations with others in chat rooms, stored in text format. This is the process of analyzing the similarity of surrounding words/sentence expressions to various terms that refer to a specific person, to identify the same person. The process of identifying the same person is largely composed of a) the process of clustering by identifying the frequency of the knowledge set extracted in the SPO structure and the similarity of surrounding words, and b) the process of connecting the clustered and basic contact information for a representative specific person as "person-name" or "persontitle-nickname", as shown in Fig. 1 below.[2]



Fig 1. The same person identification process

### B. Schema for identification

In order to extract the NER information proposed in this paper and analyze the degree of correlation between subattribute information for identification of the same person based on the extracted information, it must be informatized according to a standardized investigative information schema. Therefore, a schema definition is required for tagging the analyzed information according to some criteria, and the schema utilized in this invention is as shown in Fig. 2 below.[3]



# Fig. 2. Schema for identification

The schema defined in Fig. 2 can be variably defined and reflected in the system according to the purpose of the service operator/specifically the characteristics of the investigation, as explained in Fig. 1. However, even if the extended NER schema structure is defined differently, information about a person must be included for the identification of the same person, and information tagged to specific words appearing in the chat room through the entity name extractor must be recorded and tagged by the defined schema structure. The texts written in the target chat room are tagged as in the example in Fig. 3 below according to the schema structure and kit values defined in Fig. 3 after passing through the entity name extractor. [4]



Fig. 3. Extracted knowledge information analyzed and stored in SPO structure

### C. Model for extracting NER

In order to recognize the same person among people appearing in a chat room, a language model that can extract the NER schema information defined in Fig. 2 is required. This language model must be able to interpret words, sentences, and other expressions that are primarily related to criminal activity. Therefore, in this paper, we constructed a retrained model, Pol-BERT\_small, which is a pre-trained model obtained from a related prior study, by additionally utilizing language data from chat rooms, as shown in Fig. 4. [5]



Fig. 4. Language model for extracting schema of identification

### D. Generation Knowledge graph

The information obtained by using the language model described in Figure 4 is converted into information for identifying the same person through the process expressed in Fig. 5, 1) NER information extracted by the extended schema for key words, 2)basic information included in the contact corresponding to the real name and nickname, and 3)

knowledge in the form of SPO extracted after analyzing the chat room.[6]



Fig. 54. How to create an extended SPO database by combining the extended NER criteria classification Person-X-X information with basic contact information among SPO knowledge

First of all, the process that is performed first is, among the knowledge extracted in the form of SPO, for the information extracted as "person-name" or "person-aliasposition" in S or O, the expanded NER extracted information is matched with the contact information for the corresponding person recorded in the mobile phone, and if the company name is extracted, the position information that fits the company type is matched and key-binded. If the company name of a specific person included in the contact information among the information included in the basic information is written, it is key-binded by matching it with the position information defined in the book according to the company type. The bound position information is used as a major factor in the weighted identification of "personalias-position" in S or O. The second step performs clustering on information that has not yet been identified as a specific person, that is, information that has been extended NER-processed to "person-X-X", excluding "person-name" and "person-title-nickname" in the S or O of the SPO structure.

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